

# Lalji Sorathiya

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## **Executive Summary**

26 Years of total IT experience with vast exposure to IT Infrastructure & Security Management, Innovation, IT Operations, SAP, People Management, Administration, IT Service Delivery, IT Project & Finance Management and System, Network Administration. Having extensive subject matter expertise in overseeing large enterprise-wide projects including cloud migrations, virtualization, and infrastructure solutions. Accelerated significant growth in business performance, EBITA & growth, by creating pragmatic IT strategies; delivered innovative solutions that were client-focused and brought top-line results. Proficiency in strategic direction, governance & management of Technology COEs and in driving end to-end execution of the solution identification exercise. Conceptualized & implemented innovative technology strategy supporting business development needs and market growth at a domestic and international level.

**Key IT Skills/Technical Proficiencies /Core Competencies** -IT Infrastructure, Active Directory, SAP ERP & High Availability Solutions, ITIL, ITSM, SAP HANA, Application and Infrastructure architecture, Network Administration, Network Security & Systems Security, Zero Trust & Secure Service Edge Architecture, Firewalls/IDS, Disaster Recovery Planning, Business Continuity Planning, Contingency Planning, Backup & Restore Management, Data Integrity / Recovery, Research & Development, Incident Management Frameworks and Procedures & Security Operations (SOC) models, Risk Assessment, DLP,IPS/IDS, Project management and Leadership, Power BI, Google Data Studio- Dashboard and Visualization, website design and Development, Data warehousing, architecture and networking, HTML, Java, MVC 5, Cloud, IOT and Artificial Intelligent, Data Analysis, Python for Data science, Seeing the Big Picture, Deliver Results for Clients, Collaborate Within Teams and Across Boundaries, Lead and Innovate, Create, Apply and Share Knowledge, Make Smart Decisions, Changing and Improving, Collaborating and Partnering, Building Capability for All, Respect for Diversity. Exceptional team leadership and management skills.

## **EMPLOYMENT HISTORY**

### **Dates**

23<sup>rd</sup> Nov 2005 – Till Date

### **Company**

GEA Process Engineering India Private Limited

( [www.gea.com](http://www.gea.com) )

### **Global IT Operations Manager**

#### **Responsibilities:**

- Leading a team of 10-15 IT Professionals
- Leading the implementation of the IT strategy and set direction for continuous improvement. Identify needs and priorities of business where a set of critical innovations can make a significant impact in sustainable development. Collaborate with experts renowned for domain and delivery competence to generate suitable innovations. ICT infrastructure design and operations, information architecture design and operations including in the domain of Enterprise Architecture, System, and network architecture, managing large scale IT transformation projects with direct business impact by using industry standard methodologies and tools.

- Led the project for SAP ERP ECC 6.0 Servers Technical Landscape design, SAP end to end full life cycle implementation and Microsoft Dynamics/Navision for our manufacturing unit.
  - Experience in managing the development of web-based software applications, reporting tools and databases like SharePoint etc.
  - Lead effort in providing capacity planning, contingency planning (BCP/DR) and implementation of change management, incident management, problem management, configuration management and other ITIL related disciplines.
  - In-depth knowledge of emerging technologies, trends, methodologies, and resource management principles
  - Resource management activities including recruitment, Coaching, appraisals & workload management of IT resources. Build a balanced workforce of the future, recruit and retain the best talent, and empower diverse ITS staff with advanced skills.
  - Monitors utilisation of business applications and makes recommendations to ensure value for money utilisation.
  - Provides advice on the integration of applications and supports cross organisational systems integration and data reuse initiatives.
  - Resource management activities including recruitment, appraisals & workload management of IT resources. Build a balanced workforce of the future, recruit and retain the best talent, and empower diverse ITS staff with advanced skills.
  - Experience in overseeing essential aspects of projects: budget, project team management, relations with external providers and customers, risk management and project monitoring.
  - Liaises with other team members to offer specialist advice. Oversee the creation of a compelling employment value proposition to attract and retain critical talent.
- Proven financial management and analytical skills, including experience with planning, and managing budgets. Perform talent management role to hire, train and develop team members to high performing individuals. Collaborate globally and drive resolutions to complex operational issues that affect IT KPIs. Site Process Steward (SPS) for Manage IT.
- Serve as the single point of contact for process related activities and communications for a given location. Accountable for organizing and hosting business process review and for demonstrating compliance for the applicable process.
  - Led a project of collaboration tool -Microsoft Teams.
  - Ensure a Cyber safe corporate network and implementation of data protection policy,
  - Manage operational and capital IT budgets with Chief Finance Officer including forecasting and budget planning. Strong consultative, conflict resolution, and negotiation skills.
  - Strong analytical, creative problem solving, and conceptual skills
  - Development & Implementation of IT Strategy in line with corporate strategy. Continuous modernization of core platforms and infrastructure and reducing technical debt
  - Work with the Chief Finance Officer as the IT Steering Committee providing advice on developments. Advise senior management on strategic systems conversions, integrations in support of business goals & objectives.
  - Review and approve major contracts for computing, IT services & equipment; ensure the security of the information systems, communication lines & IT equipment.
  - Responsible for the development, review & certification of all back-up and Disaster Recovery Procedures & Plans. Management of all IT Backup & Business Continuity Planning (BCP).

**Projects & Achievements:**

- Building & Commissioning of a Disaster Recovery site for critical IT services for SAP ERP, E-mails etc.
- Virtualization: Migration of more than 50 Physical Servers to only five Virtual servers.
- Implementation of problem management process to avoid future re-occurrence of major IT incidents. Decrease 15% of incidents every year because of this effort.
- Migration of more than 3000 servers on Azure cloud platform which includes more than 1000 applications and SAP ERP systems.
- Designed and implemented SAP Authorization concept for more than 40 Countries.
- Designed and Implemented data center considering Physical Security, IT security, Cooling and Fire Protection Measures.
- Saved more than 300 million Indian rupees by designing a proper SAP servers system landscape.
- Website design and development in current company. Microsoft web based SharePoint design based on business requirement and implementation.
- Designed computer networks for more than 5000 computers.
- Delivered cost-effective IT service & target 99.9% systems availability with agreed SLA's.
- Received IT Next 100 Chief Information officer-2017 India award from leading IT magazine of India. Selected in top 100 from the 6500 IT managers from all over India (<https://next100.itnext.in/winners/2017/L/Lalji-Sorathiya/6501#.ZJ6KelxBxD8>)
- Digital transformation of the company.
- Deployment of Autodesk Vault, Solid edge, Solid works and, PRO-E, Windchill, Creo and PDM solutions for more than 5000 users.

1<sup>ST</sup> Sept 2003 – 22<sup>nd</sup> Nov 2005

Compucare ([www.compucareindia.com](http://www.compucareindia.com))

### Manager-IT

**Responsibilities:** Reporting to Technical Director and led a team of ten IT Professionals from Network, System administration, IT Helpdesk, project management and IT Operations in IT projects and support services of Indian Multinational Companies like L&T Power, ONGC, PDIL and Multinational companies like Philips India. Directed & Managed the IT support & project through the development of IT Strategies, Objectives and Policies, as well as monitored the implementation of IT systems to ensure that it is reliable, secure, high performance, cost effective. Day-to-Day operations of the IT Support and project team that includes assigning tasks, prioritizing work, resource management & resolving staff issues

### Projects & Achievements:

- Led a various IT projects related to IT infrastructure and ERP for the major corporates like L&T Power, Philips India, IPCL etc. and generate revenue of more than 3 crores for the company.
- Achieved more than 99% uptime of computer network in various project sites in IT support services.
- Provided IT infrastructure and ERP support to more than 100 Customers including Major Indian fortune 500 Companies and home Users.
- Provided UPS and IT Infrastructure solution to Indian Corporates which help them saved more than 30 million rupees by proper designing.

1<sup>st</sup> Aug 1997 – 31<sup>st</sup> August 2003      Informatics technologies India Private Limited ( [www.itpaq.com](http://www.itpaq.com) )

**Manager - IT Infrastructure Support.**

**Responsibilities:** Deputed as an IT Team lead of 20 IT specialists for IT Operations, Infrastructure management and helpdesk services at Larsen & Turbo Limited for 6 years.

My basic responsibility was to “Maintain and handling of 50 Servers, 1400 end users’ network and backup of various sites, 24x7 IT Operation and provide the helpdesk service to end users, in addition to this, responsible for IT Planning, IT Project management, Database management and vendor management.

**Projects & Achievements:**

- Achieved more than 99 % uptime of IT systems in last five years.
- Implementation of IT security policy project in the organization.
- Achieved highest customer satisfaction in helpdesk services in last five years.

**EDUCATION**

| <b>Dates</b> | <b>School/College</b>                  | <b>Level &amp; Main Subjects</b>  |
|--------------|--|---|
| 2011         | Madurai Kamraj University              | Master of Business Administration -<br>RDBMS, Networking, Security, EDP,<br>- Operation, Finance and Project management |
| 1997         | North Gujarat University<br>Patan      | B.E. Electronics & Communications<br>- Data Communication & Networking<br>- Satellite & Optical Communications          |
| 1992         | Sir Pratap High School<br>H.S.C (10+2) | Gujarat Secondary Education Board<br>65% Pass   |
| 1990         | Sheth B.J. High School<br>(10)         | Gujarat Secondary Education Board<br>69.25% Pass  |

**Languages**

English, Gujarati, Hindi, French

**Hobbies & Interest**

Playing Tennis, Trekking, reading Gujarati novels, Cycling, Travelling.

**Certification**

- DAX Certified Network engineer
- ITIL Version 4 Foundation
- Effective Supervision from Ahmedabad Management association.

**Awards-**

- India's Next Future CIO-2017 (<https://next100.itnext.in/winners/2017/L/Lalji-Sorathiya/6501#.ZJ6KelxBxD8>)
- Significant Contribution Award from Computer Society of India (<http://csi-india.org/>)

This is to certify that  
**Laljibhai Savjibhai Sorathiya**

Has achieved the  
**ITIL<sup>®</sup> Foundation Certificate in  
IT Service Management**

Effective from **26 Jan 2023**

Renew by **26 Jan 2026**

Certificate number **GR671478918LS**

Candidate number **9980022905465653**



Byron Nicolaides  
Chairman and Group CEO, PeopleCert

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# CERTIFICATE OF COMPLETION

This is to certify that

***Lalji Sorathiya***

has successfully completed the online course

***“Introduction to AI for IT and Non-IT Professionals”***

offered by

the Virtual University for Small States of the Commonwealth (VUSSC)

February 19, 2023

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Professor Asha Kowar  
President  
Commonwealth of Learning



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No:ATAL/2019/22176

**ALL INDIA COUNCIL FOR TECHNICAL EDUCATION**  
Nelson Mandela Marg, Vasant Kunj, New Delhi - 110 070

**AICTE Training And Learning (ATAL) Academy**

**Certificate**

This to be certified that **LALJI SORATHIYA** participated & completed successfully AICTE Training And Learning (ATAL) Academy Online FDP on "Cyber Security" from 25-05-2020 to 29-05-2020 at NATIONAL INSTITUTE OF TECHNOLOGY KARNATAKA.

Director ATAL Academies



Coordinator

Ref. No.: CSI / GJAC / ND / 00 / 2015 - 2016

05/12/2016



**Computer Society of India™**

**Significant Contribution Award**

2014 - 2015

**LALJI SORATHIYA**

**10174234**

**VADODARA**

IN RECOGNITION OF SIGNIFICANT CONTRIBUTION  
TO THE CSI CHAPTER ACTIVITIES

**Mr. H. R. Mohan**  
Chairman, Awards Committee and  
Immediate Past President, CSI

**Prof. Bipin V. Mehta**  
President  
Computer Society of India





Go Placidly

**DAX CERTIFIED NETWORK ENGINEER [ DCNE ]**

**Sorathiya Lalji.s**

This is to certify that Mr/Ms.....

representing M/s..... **Gea Process Engineering Pvt Ltd, Baroda**

has participated in the hands-on technical training programme (conducted between Nov 14th - 15th , 2007) on Dax "Switching" & "Routing" solutions.

Chief Operating Officer

[www.daxnetworks.com](http://www.daxnetworks.com)



**Certificate**

*This is to Certify that  
Lalji Sorathiya*

*has participated in the Programme on  
Effectiveness in Supervision*

*conducted by Ahmedabad Management Association*

*on / from October 08 to 16, 2014 (4 days)*

Date: **October 16, 2014**



President / Executive Director



## CERTIFICATE

This is to certify that Mr. / Mrs. / Ms. / Dr. / Prof.

**Lalji Sorathiya**

participated in National Seminar on

**"Cyber Security"**

Organised by

**The Institution of Electronics & Telecommunication Engineers**  
Vadodara Centre

**Computer Society of India**  
Vadodara Chapter

and

**The Institution of Engineers (India)**  
Vadodara Local Centre

On Saturday, 4<sup>th</sup> March, 2017

at

ONGC, Vadodara.

**Chetan Shah**  
Chairman  
CSI, Vadodara

**Tushar B Kher**  
Chairman  
IETE, Vadodara

**Ashit Shah**  
Chairman  
IE(I), Vadodara

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SAYAJIGUNJ, VADODARA-390 005 GUJARAT, INDIA.

## Certificate of Training

This is to Certify that

SORATHIYA LALJIBHAI SAVAJIBHAI

Has successfully completed Professional Training Programme requirements for

CISCO ROUTING

from 7<sup>th</sup> APR 2003 to 26<sup>th</sup> APR 2003 at VADODARA

Awarded on this 5<sup>th</sup> day of MAY, 2003



*Impatel*  
Shashi M. Patel  
Orion WebCom



## Certificate of Recognition



*This certificate is hereby presented to*

**LALJI SORATHIYA**

*who has been identified as a future CIO of India and  
has been felicitated with the Next100 award.*

*Given this 1st day of December 2017 in Amritsar*

  
Vikas Gupta  
Publisher

**IT NEXT**

  
R Giridhar  
Group Editor

  
99 MEDIA



राष्ट्रीय इलेक्ट्रॉनिकी एवं सूचना प्रौद्योगिकी संस्थान

National Institute of Electronics and Information Technology

An Autonomous Scientific Society of Ministry of Electronics and Information Technology,  
Government of India

ISTE Complex, 25, Gandhi Mandapam Road, Chennai – 600025

## Certificate

*This is to certify that*

**SORATHIYA LALJIBHAI SAVJIBHAI**

roll number ..... **CHN21AI11003-057** ..... has

successfully completed ..... **6** ..... weeks

Online Certificate course in Data Science and Machine Learning

*during*

**31<sup>st</sup> May 2021 – 03<sup>rd</sup> August 2021**

securing ..... **C** ..... grade

*and in recognition thereof is awarded this certificate*

Signature valid

Digitally signed by SANKU KUMAR JHA  
Date: 2021.08.17 10:02:15 IST

**Training Officer**

**Certificate No. 21240**

Signature valid

Digitally signed by PRATHAN KUMAR S  
Date: 2021.08.16 10:02:15 IST

**Director**

**Date: 17<sup>th</sup> August 2021**

Grade: S: 85%-100% A: 75%-84% B: 65%-74% C: 55%-64% D: 50%-54% F: <50%

**BRIGHT**  
Computer Education  
ISO 9001:2008 Certified

# Certificate

*This Certificate is awarded to*

LALJI SORATHIYA

on the 22 day of APR in the year 2021

*for successfully completing the course*

in ASP.NET WITH MVC

with grade B+ vide reg no. GU/REG521010

27/05/2021

*Signed Data*



*Authorized Sign*

203, 3rd Floor, Ashwanagh Complex, Opp. MSU Arts,  
Nr. Dairy Den Circle, Sayreiganj, Vadodara-390005, Gujarat

Grading: A+ >= 90, A >= 80, B+ >= 70, B >= 60, C >= 50

## CERTIFICATE OF COMPLETION

This is to certify that

**Laljibhai Sorathiya**

Has successfully completed the 35 hours online project management course aligned to  
**PMBOK® sixth edition**

Certificate No: 63

Certificate Issue Date: May 13, 2019



MUMBAI CHAPTER

**Dr. Gupta Sureshchandra J.**  
Head, CSI Mumbai Chapter



# BARODA MANAGEMENT ASSOCIATION

## Certificate

This is to certify that

Mr. LALJI ZORATHIYA

has participated in the  
Management Development Programme on

**"CYBER CRIME, FORENSIC AUDIT & OFFICE NETWORK SECURITY"**

Organized by

Baroda Management Association, Vadodara on 9<sup>th</sup> October, 2015

*Amita*

**Amita Jaspal**

Chief Executive Officer

Baroda Management Association